



Welcome to the Villa d'Olne. We hope you are well settled. If you have any comments about your room, do not hesitate to inform our housekeeper immediately.

Here is some practical information to enjoy your stay.

## WI-FI VILLA D'OLNE

Free access without code.

## KEYS FOR THE VILLA D'OLNE

The key ring of your room includes the key to your bedroom and a key allowing you to access the Villa d'Olne from the outside **via the large glass door on the side** of the Manoir.

**! Remember to take your keys as soon as you leave the building!**

The rooms Arthur and Jeanne on the side of the Pavillon, which have a terrace on the ground floor, have the key to the door of their terrace and not that of the glass door on the side of the Manoir.

## CHECK-IN / CHECK-OUT

Availability of rooms, unless you have been informed in advance:

From Monday 2 pm to Wednesday 2 pm.  
Wellness area until noon on Wednesdays.  
From Wednesday 2 pm to Friday 2 pm.  
Wellness area until noon on Fridays.  
From Friday 4 pm to Sunday 4 pm.  
Wellness area until 3 pm on Sundays.

### **In the context of health measures (Covid-19):**

*You will find them detailed below for each service provided (common areas, wellness area, meals, leisure equipment), these measures are taken from our comprehensive sanitary protocol, available on site.*

## MAINTENANCE OF YOUR ROOM

In order to leave you the necessary privacy and for ecological reasons, given the length of stays, we do not spend in your room to perform the maintenance.

If you need an extra towel, do not hesitate to inform our housekeeper of the place during the breakfast. Or contact us by phone if she's not in the building.

## COMMON AREAS

The Villa d'Olne is a spacious house, more than 800 square meters, allowing without worry the social distancing in all circumstances. However, it's up to everyone to use the spaces offered at different times.

*The wearing of the mask and the disinfection of the hands are mandatory from 12 years in common areas (living rooms, kitchen, corridors). Wearing the mask is not necessary at the table, neither in the wellness area, nor in the outdoor spaces.*

The Villa d'Olne includes 2 buildings:

- **The Manoir** The Manoir with the main kitchen, the living rooms, the veranda, the dining room and the 8 bedrooms Marie, Pierre, Louise, Nicolas&François, Pauline, Guillaume and Valentine.
- **The Pavillon**, with the wellness area, the 6 bedrooms Arthur, Jeanne, Jacques, Marguerite, Suzanne and Edmond.

The 2 buildings are connected by a tunnel under the garden; the access door of this passage, on the side Manoir is under the large staircase next to the main kitchen.

## LEISURE SPACES

Outside, enjoy our minigolf 9 holes in the park; permanently accessible and lit in the evening (light up inside the cabin where the equipment is stored). The playground, ping pong and petanque are available, for children also, under the responsibility of an adult.

The equipment of ping pong and petanque is stored in the cabinets of the staircase on the side Manoir, next to the door of the passage. Thank you for locating the equipment where you found it.

Passing through this tunnel, you will discover the leisure areas: fitness room, billiards, table football, video games lounge.

### **In the context of health measures (Covid-19):**

*The use of recreational equipment involves disinfection by you before and after use. Disinfectant spray and gel are available in every playroom.*

## WELLNESS AREA

Between check-in and check-out hours, access to the wellness area with heated swimming pool, jacuzzi and sauna is free and included, 24/24 until the hours mentioned on the day of departure.

We provide bathrobes, slippers and towels, to bring back to your room after use and recommend changing in your room. Please leave your personal belongings in the room when you go to the wellness area.

The use of the wellness area implies that you have read its terms of use mentioned on the access door to the swimming pool.

*Particular vigilance on these 2 points: no child can go alone to the pool and must remain under the supervision of an adult.*

*You can't eat or drink at the swimming pool.*

### **In the context of health measures (Covid-19):**

- *The cloakroom, sauna and fitness room are not accessible for the moment.*
- *We ask to use the swimming pool and jacuzzi in a maximum of 1 hour, so that everyone can enjoy it several times during his stay; this to avoid imposing a schedule per room.*
- *As the pool is open 24/24, we encourage you to come back later if there are more than 6 people in the wellness area.*

## DRINKS AVAILABLE

You are free to bring your own drinks. In the interest of ecology, we ask you as much as possible to resume the emptying of the drinks you bring because we do not have any glass containers. A small fridge is available in your bedroom.

Water (sparkling or not) and tea are available at discretion in the main kitchen. On arrival, you will receive glass water bottles to fill at your convenience at the fountain in the wellness room on the Pavillon side. Teas are available in your room and in the main kitchen.

In your bedroom, you have a coffee machine and a kettle, with necessary stock for your stay. If you want more coffee pods, they are for sale in different shops of the city.

An "honesty" bar is available in the main lounge. You will find drinks for a fee: we leave you the access in confidence and ask you to note on the form the drinks consumed. They will be charged on the day of your departure, at the time of breakfast. The sale of alcoholic drinks is prohibited to minors. As this bar is open, we count on the vigilance of the parents.

## ORGANISATION DES REPAS

We only offer breakfast service. Other meals can be brought by you or ordered in advance, via partner restaurants. The dishes can be kept in a cold room in the space dedicated to your room. Thank you for not leaving food in the cold room after you leave.

Breakfasts and meals take place in the veranda or dining room.  
The 3 bedrooms with a kitchenette have the space and the crockery provided to eat.

**In the context of health measures (Covid-19):**

*You will find a dedicated table for the whole weekend according to a table plan that we cannot modify. You can also take your dishes to your room and enjoy them on our bed trays available. There is no room service. We ask that please take down the dirty dishes in the main kitchen and speak to our housekeeper if you need extra dishes.*

Breakfast is served from 7.30 am to 10 am.  
This is a hearty breakfast.

*We offer a time slot for breakfast service, to limit the number of people eating at the same time. Upon your arrival, our housekeeper will inform you of the breakfast time scheduled for you, and we thank you for respecting it as best you can.*

For the meals, you can come with your small dishes; our kitchen and crockery are available free of charge... with cleaning and storage.

In order to keep the places pleasant for all, the dishes with the deep fryer, raclettes, fondues and pierrades (raclette with meat) are prohibited because of the impregnation of the odors in the fabrics.

We insist and thank you in advance for disposing of waste from the dishes to the places shown by our housekeepers from the place when you arrive.

If you would like to eat, we recommend the following establishments. Cheese trays, scallop trays, picnic baskets, unique dishes and gourmet menus, the choice is not lacking. Several restaurants deliver to the Villa d'Olné.

Booking and payment is made directly between you and the restaurants concerned.

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## OUR 5 TESTED AND APPROVED RESTAURANTS

Possible delivery by: Aux Campinaires, A Table, L'Art de Vivre, La Cour de la Reine. For "Il Sole di Capri", you have to pick up your dishes on site.

### AUX CAMPINAIRES

Excellent traditional meals based on local and seasonal products, with a Belgian touch. They deliver.

[www.campinaire.be](http://www.campinaire.be). Tab' à emporter ' (to take away)  
Katrin: +32 492 45 14 58

## A TABLE! SPA

Fine sandwiches and salad bar. Individual cold plates, soups, quiche and homemade treats. Sandwiches trays and brunch box. They deliver.

[www.atablespa.be](http://www.atablespa.be)

Christine: +32 471 87 57 30

## L'ART DE VIVRE

Refined and seasonal meals, well presented and rich in flavours. Taking your meals away is possible from Friday to Sunday, and delivery possible as well.

[www.artdevivre.be](http://www.artdevivre.be)

Mr Douffet 087 77 04 44

## LA COUR DE LA REINE

Gastronomic restaurant offering all year round a take-out service.

<http://www.lareine.be>

087 77 52 10

## IL SOLE DI CAPRI

Good Italian menus and delicious pizzas. Pick-up between 6 pm and 10 pm, no delivery.

087 77 01 24

[www.sole-di-capri.be](http://www.sole-di-capri.be).

## CATERERS

In the centre of Spa, you can also order take-out meals:

- Traiteur Michel: Take away various dishes.

<http://www.traiteurmichel.sitew.be>.

087/22.55.28

- The Spa fish shop for ordering fish buffets and seafood trays to take away.

087 77 64 44

- The butchery Finck for your barbecues.

087 77 23 75 Place Verte, 14

- For your desserts, the pastry shop Michel Moineau

087 56 01 37

- For your cheese platters, La maison Hazée

La maison Hazee

Christian 087 77 20 28

### In Last Minute :

[www.take-away.com](http://www.take-away.com)

*Delivery by courier within 30 to 45 min of  
hamburgers, kebab and other snacks.*

## WALKS AND LEISURE IN SPA

The Villa d'Olne is an ideal starting point for your walks. The Ravel is a completely refurbished, low-grade old railway track, ideal for walking or cycling. It starts from the Henrotte path, with its access stairs just in front of the Villa d'Olne.

You can rent bicycles, by appointment by calling Xavier on our behalf at 0473 31 27 83.

Do not hesitate to inquire about the possibilities of walks, exhibitions and museums, at the tourist office of Spa.  
[www.spatourisme.be](http://www.spatourisme.be)

Rest assured that we put everything in place to make your stay relaxing. We thank you for being here and wish you a pleasant stay at the Villa d'Olne.

Sylvie and Jean-Michel Baert  
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